A picture containing text, kitchenware, case

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**Work Unit Document: Au Small Finance Bank**

**CRM\_ (CCD) \_2023681\_New ESB service consumption for sending emails from dispute email id Version V1.0**



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Version 1.0

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**Revision History**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr. No.** | **Date** | **Version** | **Description** | **Author** | **Reviewer** |
| 1 | 21-08-2023 | 1.0 | CRM\_(CCD)\_2023681\_New ESB service consumption for sending emails from dispute email id | Priyanka Touti | Manas Singh |

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# **Sending Emails from Dispute Email Id**

## **Integration Detail**

|  |  |  |
| --- | --- | --- |
| **Job Code:** 2023681 |  |  |
| **Source System:** CBS | **Target System:** CRMNEXT |  |

|  |  |
| --- | --- |
| **Objective** | Sending Emails from Dispute Email Id |
| **Owner** | AU Finance /CRMNEXT |
| **Periodicity** | On Demand |
| **Interface** | External Web Service |
| **Methodology** | External Data Services (DLL Type) |
| **Expected**  **Output** | To get Emails from Dispute Email Id |
| **Macro Logic** | * A new field ‘From’ will be added in web service API. * CRMNEXT will consume API. * Emails sending from both web services (old and new). * Added new key tag <emailnotificationID> in web.config in appsetting tag. * If emailnotificationID tag contain new email id i.e “[ccdisputescdisputesuat\_noreply@aubank.in](mailto:ccdisputescdisputesuat_noreply@aubank.in)” then in ‘From’ tag this email id will added for sending mail using new web services Otherwise sending mail using old web services |
| **Watch-outs** | * CRMNEXT application must have access to Web services without need of any additional authentication. * If web services is not accessible/ not responding no email will be sent. * If the request is timed out no email will be sent. |
| **Performance** | * Depends on Network Bandwidth. |
| **Applies To** | * Cases |
| **Error Handling** | * Logging will be maintained in backend in “ExternalSourceLog” table in CRMNEXT system and in source code. |

## **Service Request and Response**

Sample Request and Response – Dispute Email ID



Sample Request and Response – Old Email ID



## **FOR CRMNEXT INTERNAL PURPOSE**

* **EDS Details :**

Connection ID: 103

DataSourceid: 197

Name : Email Notification

* **WSDL USED for DLL**:

1. Old Web services :

<https://soauat.aubank.in/soa-infra/services/default/CommunicationService/communication_bp_service_client_ep?wsdl>

1. New Web Service :

<https://soauat.aubankuat.in:443/soa-infra/services/default/CRMCommunicationService/communication_bp_service_client_ep?wsdl>

* **EndPoint Address and Binding for DLL**

**Acidaes.AUFIN.Notification.dll**

* **Add Key Tag for UAT:**

<add key="EmailNotificationID" value="ccdisputescdisputesuat\_noreply@aubank.in" />

* **Add Key Tag for Production:**

<add key="EmailNotificationID" value="[cdisputes\_noreply@aubank.in](mailto:cdisputes_noreply@aubank.in)" />

* **Endpoint address :**

<endpoint address="https://soauat.aubankuat.in:443/soa-infra/services/default/CRMCommunicationService/communication\_bp\_service\_client\_ep" binding="basicHttpBinding" bindingConfiguration="CommunicationServiceBinding2" contract="ServiceReference2.CommunicationServicePort" name="CommunicationServicePort\_pt1" />

* **Binding :**

<binding name="CommunicationServiceBinding2">

<security mode="Transport"/>

</binding>